



July 18, 2011

The Northwestern Illinois Area Agency on Aging (NIAAA) is accepting “letters of intent” to apply for the designation of Regional Long Term Care Ombudsman Program in the areas listed below:

All of Area 01 which is comprised of: Winnebago, Boone, Stephenson, Jo Daviess, Carroll, Ogle, Whiteside, Lee, and DeKalb Counties.

The Illinois Long Term Care Ombudsman Program (LTCOP) is authorized by and acts in accordance with the federal Older Americans Act, 42 U.S.C. § 3001 *et. seq.* and the Illinois Act on Aging, 20 ILCS 105/4.04.

The LTCOP is a resident-centered advocacy program. The LTCOP protects and improves the quality of care and quality of life for residents of long term care facilities in Illinois.

The service components of LTCOP are: investigative services; regular presence in long term care facilities; issue advocacy; consultation and community education; and, resident and family council support.

“Letters of intent” are due at NIAAA, 1111 S. Alpine Road, Suite 600, Rockford, Illinois 61108 on or before close of business at 4:00 p.m. on August 5, 2011. NIAAA will not respond to any “letter of intent” which is received after the deadline.

NIAAA will forward a proposal package to each agency which submits a timely “letter of intent”. However, submission of a “letter of intent” and receipt of a proposal package does not obligate an agency to continue participation in the procurement.

If you require further information, please contact Robert Cleveland at (815) 226-4901 or rcleveland@nwilaaa.org.