

# HOME CARE GUIDE



**In-Home Care**



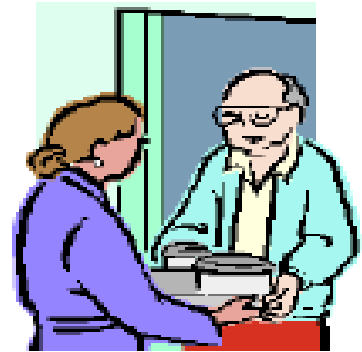
**Information and Assistance**



**Emergency Response Systems**



**Community Care Program**



**Home Delivered Meals**

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AREA AGENCY ON AGING  
1111 S. Alpine Road  
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ROCKFORD, IL 61108**

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September 2011

## FOREWORD

This Home Care Guide was developed to guide seniors, caregivers, and professionals in arranging services for seniors in northwestern Illinois who need assistance in order to remain in their homes. With so many options, the choices can easily become puzzling for seniors and caregivers alike. We have attempted to provide information to simplify these choices.

Under each topic heading there is a list of agencies to contact regarding the services they provide. Of special note is the grid of licensed home care agencies (pages 12-32). These agencies are grouped by county to simplify finding in-home care services in your area. In addition, the grid's format helps you compare agencies by the services they offer. This will allow you to more readily match agencies to your needs, especially if there is more than one need.

Through this guide we hope to give you a framework in which to fit all the pieces regarding home care; however, we realize that no document could answer all your questions. If you have questions about any of the material in this guide, please call the Northwestern Illinois Area Agency on Aging office at (815) 226-4901 or 1-800-542-8402, or contact your local Information and Assistance site (page 7).

### FUNDING STATEMENT

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### STATEMENT OF NON-DISCRIMINATION

NIAAA does not discriminate in admission to programs or activities or treatment of employment in programs or activities in compliance with appropriate State and Federal Statutes. If you feel you have been discriminated against, you have a right to file a complaint with the Illinois Department on Aging. For information, call the Senior HelpLine: 1-800-252-8966 (voice & TTY) or contact Grant L. Nyhammer at (815) 226-4901 or 1-800-542-8402 (voice), or (815) 226-8984 (fax).

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Community Care Program  
Independent Caregivers  
Licensed Home Care Agencies

### APPENDIX

Application For Employment Form  
Employment History Form  
Employment Agreement Form

## Is there a doctor

### AN IN-HOME DOCTOR

Yes, there is a doctor in the house, your house! If you can't get out to see the doctor because of illness or lack of transportation, the MD at Home van will come to your home if you live in Boone, DeKalb, Ogle or Winnebago Counties. A doctor will examine you in the privacy of your own home or apartment and can run a variety of lab tests to determine your condition. The price depends on the kind of service provided but it's generally about 1/3 the cost of a trip to the emergency room. Medicare and your health insurance help cover most procedures.

MD at Home is NOT a substitute for emergency medical care. For more information or to schedule an appointment, call 1-866-632-8466 from 8:30 am to 4:30 pm Monday through Friday.

### CAREGIVER SUPPORT SERVICES

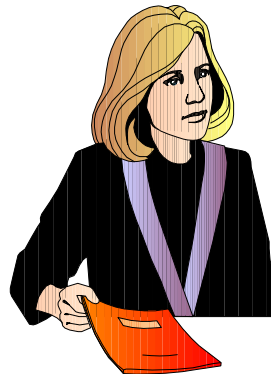
Caregiver services are available for those caring for an older adult. Services include caregiver information and assistance for family caregivers and grandparents raising grandchildren. Respite care is available for temporary relief for caregivers either in-home, in an adult or child care facility, or in a nursing home. Temporary emergency services may be requested for housing, medical needs, transportation, legal assistance or other needed services. Support groups for family caregivers and grandparents raising grandchildren are also available. Training and education services offering opportunities to acquire knowledge and skills addressing caregiving roles are also offered. Contact NIAAA, your local I&A agency, or local Case Coordination Unit to find out what other sources or assistance may be available.

Caregiver support services are available without charge. Donations are gratefully accepted to supplement the cost of the program.

## So many choices...

### CASE MANAGEMENT

Are you trying to set up in-home care but finding that you are coming up with more questions than answers?



If so, you may want to talk to someone who can help answer your questions and develop a plan to meet your needs. Case managers will come to your home to talk about the variety of home care options available to you. They have knowledge of many different services for seniors and can help you make decisions regarding your care. There is no charge for the service, however, donations are accepted.

For more information or to schedule a meeting, contact the nearest case management agency.

#### AGENCY

Elder Care Services  
330 Grove Street  
DeKalb, IL 60115  
(815) 758-6550

Intouch Services of LSSI  
1901 First Avenue  
Sterling, IL 61081  
(815) 626-7333

Senior Resource Center  
1237 West Galena Avenue  
Freeport, IL 61032  
(815) 235-9777  
(800) 424-6696

Visiting Nurses Association  
4223 East State Street  
Rockford, IL 61108  
(815) 971-3502

#### COUNTY

DeKalb

Carroll  
Lee  
Ogle  
Whiteside

Jo Daviess  
Stephenson

Boone  
Winnebago

Someone is taking  
advantage of me.  
How can I stop it?



### ELDER ABUSE

Sometimes senior citizens are taken advantage of by others; unfortunately, the abuse is often caused by someone they know, trust and care about. There are many forms of abuse, not just physical as some might think. Elder abuse may involve neglect, sexual abuse, emotional abuse, financial exploitation, etc.

Local help is available to seniors who are abused. A variety of services can be offered such as: legal assistance, housing and relocation assistance, respite care and emergency aid (food, clothing, or medical care).

To report suspected abuse of an older person, please call 1-800-252-8966 or any of the following local numbers. The identity of the reporter is kept confidential and anonymous reports are accepted.

**DeKalb County**  
Elder Care Services  
330 Grove Street, DeKalb, IL 60115  
(815) 758-6550

### Carroll, Lee, Ogle and Whiteside Counties

Intouch Services of LSSI  
1901 First Avenue, Sterling, IL 61081  
(815) 626-7333

### Jo Daviess and Stephenson Counties

Senior Resource Center  
1237 West Galena Avenue, Freeport, IL 61032  
(815) 235-9777 or (800) 424-6696

### Boone and Winnebago Counties

Visiting Nurses Association  
4223 East State Street, Rockford, IL 61108  
(815) 971-4217

Help is a touch of  
the button away...

### EMERGENCY RESPONSE SYSTEMS

Emergency response systems are available to provide help when a medical emergency occurs and the senior is unable to make a phone call. At the push of a button, someone will be sent to the home. Call your local providers to learn more about these systems and the fees involved.

#### Alarm Specialists

PO Box 97, Freeport 61032  
(815) 235-1200

#### First Call

Jo-Carroll Electronics  
793 US Route 20 West  
PO Box 390, Elizabeth 61028  
(815) 858-3311

#### Life Alert

800-338-9090

#### LifeFone

800-882-2280

# How can I get meals at home?

Lifeline  
Freeport Health Network  
1045 W. Stephenson Street, Freeport 61032  
(800) 543-3546

Lifeline  
Kishwaukee Community Hospital  
626 Bethany Road, DeKalb 60115  
(815) 756-1521, X-3395

Lifeline  
Visiting Nurses Association  
971-3502

Med Alert  
1-800-633-2537

OSF Health Watch  
Personal Response System  
1-800-267-4794



## HOME DELIVERED MEALS

Everyone looks forward to a delicious and nutritious meal. Homebound seniors need good nutrition to maintain their health. If your health condition makes it difficult for you to cook or prepare meals, a hot, nutritious meal with all the vitamins and nutrition you need every day can be delivered right to your door.

Senior meal programs funded under the Older Americans Act (through Northwestern Illinois Area Agency on Aging) and through Illinois General Revenue funds are listed below. These programs provide hot meals, and some may also provide sack lunches and frozen meals for the weekend. Emergency meal packs also may be available in case there is a winter storm or other weather problem making delivery impossible that day. Some programs provide meals to meet your special diet needs (low salt, diabetic, etc.). There is no charge for the meals, however, donations are encouraged.

Also listed are independent home delivered meal programs (programs which do not receive federal or state funding). These meal providers deliver to areas that may not be served by funded providers. They may also prepare meals for those with special diet requests such as low sodium, diabetic diets, restricted calorie diets, etc. Call one of the agencies listed here to find out more or to begin meal delivery to your home.

**OLDER AMERICANS ACT  
HOME DELIVERED MEAL PROVIDERS**

<b>AGENCY</b>	<b>COUNTY</b>
Lifescape Community Services Boone 705 Kilburn Avenue Rockford, IL 61101 (815) 963-1609 or (800) 779-1189	Lee Ogle Winnebago
NICAA Senior Citizens' ServicesCarroll 524 West Stephenson St., Ste 4 Freeport, IL 61032 (815) 232-8896	Jo Daviess Stephenson Whiteside
Voluntary Action Center 1606 Bethany Road Sycamore, IL 60178 (815) 758-3932	DeKalb

**INDEPENDENT  
HOME DELIVERED MEAL PROVIDERS**

<b>AGENCY</b>	<b>CITY</b>
Freeport Memorial Hospital 1045 W. Stephenson St. Freeport, IL 61032 (815) 232-8896	Freeport
Good Samaritan Society Mobile Meals 1006 North Lowden Mt. Carroll, IL 61053 (815) 244-7715	Mt. Carroll

# Hospice

Hospice care provides humane and compassionate care for individuals so they may live as fully and comfortably as possible in the last phases of their life.

The hospice philosophy recognizes death as the final stage of life and seeks to enable patients to continue an alert, pain-free life and to manage other symptoms so that their last days may be spent with dignity and quality, surrounded by loved ones. Hospice affirms life rather than hastening or postponing death.

Hospice care treats the person rather than the disease; it highlights quality rather than length of life. It provides family-centered care involving the patient and family in making decisions. Care is provided for the patient and family 24 hours a day, 7 days a week. Hospice care can be given in the patient's home, a hospital, nursing home, or private hospice facility. Most hospice care in the United States is given in the home, with a family member or members serving as the primary, hands-on caregiver.

Hospice care is appropriate when you can no longer benefit from curative treatment and your life expectancy is about 6 months. You, your family, and your doctor decide together when hospice services should begin. One of the problems with beginning hospice is that it is often not started soon enough. Sometimes the doctor, patient or family member will resist trying hospice because he or she feels it sends a message of no hope. This is not true. If your condition improves or the disease goes into remission, you can be discharged from the hospice program and return to active cancer treatment, if desired. Hospice care may be resumed at a later time.

HOSPICE AGENCIES	Boone	Carroll	DeKalb	Jo Daviess	Lee	Ogle	Stephenson	Whiteside	Winnebago
Beloit Regional Hospice 655 Third Street, Suite 200, Beloit, WI 53511 Phone: (608) 363-7421 or 1-800-363-7421	■								■
DeKalb County Hospice* 2727 Sycamore Road, Ste. 1B, DeKalb, IL 60115 Phone: (815) 756-3000 Website: <a href="http://www.dekalbcountyhospice.org">www.dekalbcountyhospice.org</a>			■						
Family Home Health Services 4011 N. Mulford Road, Suite 7, Loves Park, IL 61111 Phone: (815) 282-6898	■		■			■			■
FHN Hospice* 1045 W. Stephenson Street, Freeport, IL 61032 Phone: (815) 233-6100 or 1-877-873-3621		■		■		■	■		
Gaffey Health Services 3408 East 23 <sup>rd</sup> Street, Sterling, IL 61081 Phone: (815) 626-3467		■			■	■	■	■	
Gaffey Home Nursing and Hospice* 6885 Vistagreen Way, Rockford, IL 61107 Phone: (815) 227-4917	■	■	■		■	■	■		■
Hospice of Dubuque 2255 John F. Kennedy Road, Dubuque, IA 52002 Phone: (563) 582-1220				■					
Hospice of Northwest Illinois 155 W. Front Ave., PO Box 185, Stockton, IL 61085 Phone: (815) 947-3260 E-mail: <a href="mailto:hospiceofnwil@blkhawk.net">hospiceofnwil@blkhawk.net</a>		■		■			■		
Hospice of the Rock River Valley* 264 Illinois Route 2, Dixon, IL 61021 Phone:(815) 288-3673 or 1-800-646-9242 Fax: (815) 288-1181 Website: <a href="http://www.hospicerockriver.org">www.hospicerockriver.org</a> E-mail: <a href="mailto:hrrv@essex1.com">hrrv@essex1.com</a>		■			■	■		■	
Hospice Care of America 483 N. Mulford Road, Rockford, IL 61107 Phone: (815) 316-2700	■		■			■	■		■
Illinois Valley Hospice 1701 - 4 <sup>th</sup> Street, Suite 201, Peru, IL 61354 Phone: (815) 780-4609			■		■				
KSB Hospice* 215 East First Street, Suite 111, Dixon, IL 61021 Phone: (815) 284-5721 or 1-800-468-9413 Fax: (815) 285-5893 Website: <a href="http://ksbhospital.com">ksbhospital.com</a>		■			■	■		■	

HOSPICE AGENCIES	Boone	Carroll	DeKalb	Jo Daviess	Lee	Ogle	Stephenson	Whiteside	Winnebago
Mercy Home Care & Hospice 638 S. Bluff Blvd., Clinton, IA 52732 Phone: (563) 244-3666		■		■					
Monroe Clinic Hospice 515 - 22 <sup>nd</sup> Avenue, Monroe, WI 53566 Phone: (608) 324-1230 or 1-800-367-8406				■			■		■
Northern Illinois Hospice Association* 4215 Newburg Road, Rockford, IL 61108 Phone: (815) 398-0500 Fax: (815) 398-0588 Website: <a href="http://www.northerillinois hospice.org">www.northerillinois hospice.org</a> E-Mail: <a href="mailto:administrator@northernillinois hospice.org">administrator@northernillinois hospice.org</a>	■								■
Ogle County Hospice Association* 421 Pines Road, PO Box 462, Oregon, IL 61061 Phone: (815) 732-2499 Fax: (815) 732-6077 Website: <a href="http://www.essex1.com/people/oglehospice">www.essex1.com/people/oglehospice</a> E-mail: <a href="mailto:hospice@rochelle.net">hospice@rochelle.net</a>			■		■	■	■		■
OSF Hospice 9951 Rock Cut Crossing, Loves Park, IL 61111 Phone: (815) 921-8700 or 1-800-221-5001 Fax: (815) 227-8991 Website: <a href="http://222.osfhealthcare.org/sfi">222.osfhealthcare.org/sfi</a>	■		■		■	■	■		■
Passages Hospice 134 N. McLean Boulevard, Elgin, IL 60123 Phone: (847) 695-1431	■		■						■
Pathway Hospice/VNHA of Trinity Region Health Systems 500 - 42 <sup>nd</sup> Street, Suite 8, Rock Island, IL 61201 Phone: (309) 779-7600 or 1-800-654-2720								■	
Peak Professional Health 435 N. Mulford Road, #7, Rockford, IL 61107 Phone: (815) 398-1333	■	■	■	■	■	■	■	■	■
Transitions Hospice 5100 East State Street, Suite 2, Rockford, IL 61108 Phone: (815) 637-2200	■		■			■	■		■
Unity Hospice 1201 South 7 <sup>th</sup> Street, Suite 101, Rochelle, IL 61068 Phone: (815) 561-8866 or 1-888-949-1188 Website: <a href="http://www.unityhospice.aol.com">www.unityhospice.aol.com</a>	■	■	■		■	■	■	■	■
Visiting Nurses Association* 4223 East State Street, Rockford, IL 61108 Phone: (815) 971-3550 Fax: (815) 971-9964 Website: <a href="http://www.rhsnet.org">www.rhsnet.org</a> E-mail: <a href="mailto:vnaweb@rhsnet.org">vnaweb@rhsnet.org</a>	■		■			■	■		■

I have questions.  
Who has answers?

How can we help  
you today?



**INFORMATION & ASSISTANCE (I&A)**

Homebound seniors are often unaware of benefits and services for which they may be eligible. Through Older Americans Act funded I&A service, seniors become more aware of programs that help them remain in their homes. I&A workers act as a resource and advocate for seniors, linking them to such benefits and services as Circuit Breaker, energy assistance, prescription assistance, locating housing, public aid and many more.

I&A staff provide outreach visits to homebound seniors who can not leave their home because of ill health or disability. A worker will come directly to your residence to help fill out applications for public benefit programs.

For more information on the variety of senior benefits and services available to you, contact the I&A provider agency in your county or the NIAAA office at 1-800-542-8402.

I&A AGENCY	COUNTY
Boone County Council on Aging Keen Age Center 2141 Henry Luckow Lane Belvidere, IL 61008 (815) 544-9893 or 1-800-961-5336	Boone
Carroll County Senior Services Organization 306 N Main St. – Box 45 Mt. Carroll, IL 61053 (815) 244-1800 or 1-866-214-1959	Carroll
Elder Care Services 330 Grove Street DeKalb, IL 60115 (815) 758-6550	DeKalb
Lee County Council on Aging 100 West 2nd Street Dixon, IL 61021 (815) 288-6563 or 1-239-9228	Lee
Rock River Center 215 West Washington Street Oregon, IL 61061 (815) 732-3252 or 1-800-541-5479	Carroll Ogle
Senior Resource Center 1237 West Galena Avenue Freeport, IL 61032 (815) 235-9777 or 1-800-424-6696	Jo Daviess Stephenson
Whiteside Co. Senior Center 1207 West 9th St. Sterling, IL 61081 (815) 626-7707 or 1-800-645-2859	Whiteside
Lifescape Community Services 705 Kilburn Avenue Rockford, IL 61101 (815) 963-1609 or (800) 779-1189	Winnebago

I need help in my home. Who do I call?

### IN-HOME CARE

There are several issues to consider when arranging for home care. The type of care needed, the number of hours of care needed daily, and financial resources available are all important factors to weigh when deciding which avenue of care to pursue. Once you address these issues, you can begin looking for someone to provide the care you need. Three options to providing this care are: the Community Care Program, licensed home care agencies, and hiring a helper on your own.

Mom and Dad need help...What will work best for them?



### Community Care Program (CCP)

CCP helps older individuals with health problems stay in their homes by providing case management, homemaker and adult day care services. Case managers visit seniors in their homes to determine their needs and then develop a plan of care to meet those needs.

To qualify, a person must be 60 years of age or older and unable to continue some or all activities of daily living (meal preparation, laundry, personal care, house cleaning). A physician's statement confirming need for services is required. An individual needing care may have no more than \$12,500 in assets (not including homestead property, auto and personal furnishings). A couple with both needing service may not have more than \$20,000 in assets. Married couples with only one spouse needing care, qualify under Medicaid's Spousal Impoverishment Program. The spouse needing care is allowed to have \$2,000 in assets while the spouse not needing care is allowed to keep up to \$95,100 (in 2009).

The full cost of this service is paid for if a single individual has an income of \$798 per month or less or if a married couple's income is less than \$1,070 per month. Those who have income above these amounts will be required to make a co-payment adjusted to the amount of care received and the person's income.

Agencies with CCP contracts with the Illinois Department on Aging provide care. For more information, or to apply, contact the Case Management Agency in your area. Agencies are listed by county on the following page.

## CASE MANAGEMENT

AGENCY	COUNTY
Elder Care Services 330 Grove Street DeKalb, IL 60115 (815) 758-6550	DeKalb
Intouch Services of LSSI 1901 First Avenue Sterling, IL 61081 (815) 626-7333	Carroll Lee Ogle Whiteside
Senior Resource Center 1237 West Galena Avenue Freeport, IL 61032 (815) 235-9777 or (800) 424-6696	Jo Daviess Stephenson
Visiting Nurses Association 4223 East State Street Rockford, IL 61108 (815) 971-4285	Boone Winnebago

### Independent Caregivers

Depending on the situation, you may want to hire and pay an independent caregiver to provide care in your home. Homemakers, Certified Nursing Assistants, Nurses, etc., often cost more per hour if they are from a licensed in-home care agency. Independent caregivers don't have the overhead costs that an agency does. However, there are many things to consider before seeking a private caregiver. These include:

1. cost (not only of service provided, but taxes and insurance)
2. acting as an employer
3. limited service (licensed in-home agencies provide the added services of assessment, worker supervision and training, physician consultation, finding replacements, forms and insurance billing, etc.)
4. Interviewing



### Where to Find Private Caregivers

If you decide to hire a private home-care worker, you need to locate prospective employees. The following list suggests places to investigate.

1. Call the local Job Service employment office. It should be listed in the phone book under "Illinois, State of" Job Service or Department of Employment Security.
2. Contact the Personnel Department at your local hospital. The hospital may have a list of available personnel.
3. Call a local college or university. It may be a resource for locating college students or other persons looking for live-in situations.
4. Ask your friends, neighbors, or acquaintances if they have experience using a home care worker or know of a person who may be interested in this position.
5. Place an ad in a newspaper, newsletter or church bulletin. Your ad should include hours needed, list of duties, telephone number and time to call. Other preferences such as non-smoker or male/female and wages or benefits offered may also be part of the ad.
6. Check the "Situations Wanted" section of the classified ads of your local newspaper.
7. Employment agencies may also be able to help, however, there may be a fee for their services.
8. Senior Information and Assistance (I&A) sites (page 7) can provide a list of agencies with independent workers.

### Interviewing

Independent home-care workers may not be licensed unless you hire a certified nurse assistant (CNA), registered nurse (RN) or licensed practical nurse (LPN); therefore, thorough screening of each applicant is recommended.

The interview process begins when the applicant calls. It is important to develop a list of questions to ask over the phone to serve as a pre-screening. During this pre-screening, check the applicant's availability, job experience, and provide an overview of the responsibilities of the position. On the basis of this initial telephone contact, you may decide to set up a face-to-face interview, or you may determine that the caller does not meet your criteria. Should you want to continue to interview this applicant, send him/her an application to complete. (A sample application is included in the back of this directory.)

Once you have found a candidate(s) in which you are interested, set up a face-to-face interview. During the interview, describe the job, hours needed, and type of care required. It is important to clearly communicate to the applicant all of the duties for which a home-care worker is responsible. Have the applicant describe his/her work history and a little bit about himself or herself. Give the applicant a chance to ask questions during the interview and note what questions are asked. It will be helpful to have an Employment Agreement available at the interview. An Employment Agreement lists the terms and conditions of employment. (A sample Agreement is included in the back of this directory.)



Once the interview is complete, address the following items by writing them down, then attach them to the application.

1. Was the person on time for the interview?
2. Was there agreement between the applicant and the interviewer on the duties and responsibilities of the home-care worker?

3. Were at least two references given by the applicant and were they called?
4. Has a criminal background check been completed?
5. Were the applicant's dress, behavior, and attitude towards the job and older person appropriate?
6. Was the salary discussed and were all benefits explained to the applicant?
7. Was the applicant willing to give the interviewer a commitment to staying on the job for a period of time?
8. Do the applicant's skills match your home care needs? For example, you don't need to employ a nurse to bathe and dress because less skilled staff can perform these tasks.

As a general rule, questions about height, weight, age, marital status, religious or political beliefs, dependents, birth control, birthplace, race and national origin are illegal and should not be asked during the interview session.

### References

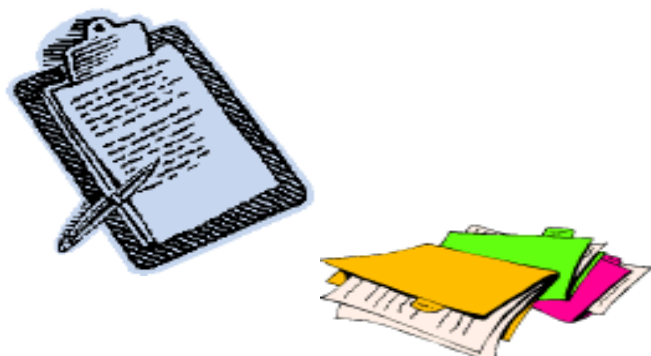
It is important to check the applicant's references prior to deciding whether or not to hire. The following is a sample of questions to ask references.

1. How long has the person known the applicant? What is the relationship of the reference to the applicant?
2. What were the applicant's job duties and responsibilities?
3. What type of patient did the applicant care for bed-ridden, elderly, cancer?
4. What specifically did the applicant do on the job? (personal care, meal preparation, exercise, etc.)
5. Why did the applicant leave the job?

6. Was the applicant frequently late or absent?
7. How much supervision was provided or needed?

After the references have been called, review all the information gathered before making a decision. If any additional information is needed, obtain it from the applicant or the references.

Once you have offered the position to the applicant and the applicant accepts, the **Employment Agreement** (in the back of this directory) should be signed. Both the applicant and the employer should retain a copy of the signed agreement.



### Your Responsibilities as an Employer

As an employer, you need to be aware of financial and legal considerations. Insurance coverage needs to be checked to insure the employee has coverage. Social Security may need to be withheld or the home-care worker may choose to report to the IRS that he or she is self-employed and make direct payments to Social Security.

The IRS office has forms and information on reporting procedures. There may be tax benefits for the home-care employer. Call (800) 829-1040 for federal tax information or (800) 829-3676 for federal tax forms or publications such as "Employer's Tax Guide, Circular E," and "Employment Taxes for Household Employees."

Persons hiring a home-care worker need to be aware of the responsibilities regarding unemployment insurance. Local Illinois Unemployment Insurance Offices can provide potential employers information regarding their responsibilities. Also a check or receipt system should be established by the employer to record salary paid to the homecare worker.

Occasionally problems may arise. The employer may benefit from keeping a record of all serious problems encountered. It may be advisable to document discussions between the employer and employee.

One additional consideration when hiring privately is how to arrange for back-up care if the home-care worker is ill or unavailable. A back-up system could include other family members, friends or neighbors. Agency services can also be purchased to provide back-up care.

### LICENSED HOME CARE AGENCIES

Licensed home care agencies offer a wide range of services to address a range of health needs. Fees for these agencies vary by the type of care provided and amount of time needed. Some agencies are certified by Medicare and/or Medicaid and can bill them for services the agency provides; be sure to ask if the kind of assistance you need is covered by one of these programs.



The following pages list licensed in-home care agencies by county in a grid format to help you compare the services provided by each agency. For further information on how to choose a home care agency or for temporary emergency help to pay for respite assistance, contact NIAAA at 226-4901 or (800) 542-8402

## LICENSED IN-HOME CARE AGENCIES

<b>BOONE COUNTY</b>	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Addus Health Care 5301 East State Street, Ste. 118 Rockford, IL 61108 815/229-0300		◇									
Autumn Home Care 3655 North Alpine Road, Rockford, IL. 61114 815-636-0860 Fax 815-636-0860			◇	◇	◇	◇	◇	◇	◇		
Best Family Care, Inc. 9748 Summer Rd. Pecatonica, IL. 61063 815-239-2414 www.bestfamilycareinc.com	◇	◇						◇			◇
Bowes In Home Care 906 Rt. 22 Fox River Grove, IL. 60021 847-551-9096 Fax: 847-428-8615	◇	◇	◇	◇	◇	◇	◇	◇	◇		◇
Comfort Keepers of North Central Illinois 1013 Loras Drive, Freeport, IL 61032 815/235-4200 Fax 815-235-4224	◇	◇	◇								◇
Community Care Systems 3600 E. State Street, # 222, Rockford, IL 61108 815/397-0410	◇	◇	◇								◇
Converge Homecare LLC 345 Executive Parkway Suite L-4 815-397-9628 847-330-2844 Rockford, IL. 61108			◇	◇			◇	◇	◇		
Country Homecare, Inc. 108 S. Depot, PO Box 728, Somonauk, IL 60552 815/498-9193	◇	◇					◇				◇
Crescent Home Healthcare 6160 N. Cicero Ave. Suite 218, Chicago, IL. 60646			◇	◇	◇	◇	◇	◇	◇		
Family Home Health & Family Centered Hospice 2127 West. Executive Dr, Suite 450 Addison, ILL 60101 815-282-6898											

## LICENSED IN-HOME CARE AGENCIES

<b>BOONE COUNTY</b>	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Help at Home, Inc. 4777 East State Suite 10—Rockford, IL 61108 815-395-0400 Fax 815-395-0540	◇	◇									◇
Home Bound Health Care 1625 Bethany Road, Sycamore, Illinois 60178 708-798-0800 Fax 708-798-0870	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Home By Choice 7130 Crimson Ridge Drive, Rockford, IL. 61107 815-229-8800	◇	◇	◇								◇
Home Health Resource 22295 Valley Creek Drive, Elgin, IL. 60123 847-608-9905 Fax: 847-608-9915			◇	◇	◇	◇	◇	◇	◇		
Home Instead 2606 Broadway, Rockford, IL 61108 815/229-8810 Fax 815-229-8850	◇	◇	◇								◇
Intouch Services of LSSI 2222 E. State St., 109, Rockford, IL 61104 815/387-9170 Fax 815-387-9171	◇	◇	◇							◇	◇
Lifestyle Options, Inc. 150 East Wood field Rd. Suite 201 N. Schaumburg, IL 60173 888/342-4636 Fax 847-240-2966	◇	◇	◇	◇							◇
Maxim Healthcare Services 4751 Harrison Ave. Suite 101 Rockford, IL 61108 815/484-0000 Fax: 815-484-0001	◇	◇	◇	◇						◇	◇
OSF Home Care Services 9951 Rock Cut Crossing, Loves Park, IL. 61111 815-921-8700 or 800-221-5001			◇	◇	◇	◇	◇	◇	◇	◇	◇
Peak Professional Health Services 435 North Mulford Road, #7, Rockford, IL 61107 815/398-1333 Fax 815-398-1361	◇	◇	◇	◇	◇	◇	◇				◇

<b>BOONE COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Personalized Home Care, LLC 129 South Phelps, Ste. 903, Rockford, IL. 61108 815-977-4148 Fax 815-977-4509	◇	◇									
Professional Med Staffing Corporation 1848 Daimler Road, Rockford, IL. 61108 815-227-0039 Fax 815-227-0064											
ResCare Homecare 1072 Lake Ave. Woodstock, IL. 60098 815-226-1063 Faqx: 815-338-0862	◇	◇	◇	◇	◇		◇		◇	◇	◇
Samland South Healthcare Services, Inc. 119 N. Wyman St. Rockford, IL. 61101 815-977-4490 Fax: 815-483-2266		◇		◇	◇	◇	◇	◇	◇		
Senior Helpers 129 Phelps Ave., Bldg. 10, # 1008, Rockford, IL 61108 815/395-8790	◇	◇									◇
Sure Care Home Health 129 Phelps Ave., Bldg. 5, #516, Rockford, IL 61108 815/484-9220			◇	◇	◇	◇	◇		◇		
SwedishAmerican Home Health Care 2550 Charles Street, Rockford, IL 61108 800/874-1558 or 815/391-7550	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Visiting Nurses Association 4223 E. State St., Rockford, IL 61108 815/971-3550			◇	◇	◇		◇	◇	◇	◇	◇
<b>CARROLL COUNTY</b>											
Addus Health Care 5301 East State Street, Ste. 118, Rockford, IL 61108 815/229-0300		◇									

<b>CARROLL COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
CGH Home Nursing 3010 East Lynn Boulevard, Sterling, IL 61081 800/377-2828 or 815/622-0836			◇	◇	◇	◇	◇	◇	◇	◇	
Comfort Keepers of North Central Illinois 1013 Loras Drive, Freeport, IL 61032 815-235-4200	◇	◇	◇								◇
Community Care Systems 3600 E. State Street, #222, Rockford, IL 61108 815/397-0410		◇									
Country Homecare, Inc. 108 S. Depot, PO Box 728, Somonauk, IL 60552 815/498-9193	◇	◇									◇
Converge Homecare LLC 345 Executive Parkway Suite L-4 815-397-9628 847-330-2844 Rockford, IL. 61108			◇	◇			◇	◇	◇		
Freeport Memorial Home Health Care/Hospice 1045 West Stephenson St., Freeport, IL 61032 815/233-6100		◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Help at Home, Inc. 5192 Harrison Avenue, Suite B, Rockford, IL 61108 815/395-0400		◇									
Home Health Resource 22295 Valley Creek Drive, Elgin, IL. 60123 847-608-9905 Fax: 847-608-9915			◇	◇	◇	◇	◇	◇	◇		
KSB Home Care Hospice 101 W. 2nd Street Suite 203, Dixon, IL 61021 815/284-5710 Fax: 815-285-5893		◇	◇	◇	◇		◇	◇	◇	◇	◇
Maxim Healthcare Services 4751 Harrison Ave, Ste. 203, Rockford, IL 61108 815/484-0000 Fax: 815-484-0001		◇	◇								◇

<b>CARROLL COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Mercy Homecare and Hospice 333 Chicago Avenue, Savanna, IL 61074 815/273-2628		◇	◇	◇	◇		◇	◇	◇	◇	◇
Mercy Nursing Services 3917 East Lincolnway, Sterling, IL 61081 800/438-5123 or 815/625-7764		◇	◇	◇	◇	◇	◇	◇		◇	◇
OSF St. Anthony Home Health 6122 Mulford Village Drive, Rockford, IL 61107 815/395-6013			◇	◇	◇	◇	◇	◇	◇	◇	◇
Peak Professional Health Services 435 North Mulford Road, #7, Rockford, IL 61107 815/398-1333	◇	◇	◇	◇	◇	◇					◇
Personalized Home Care, LLC 8998 East Line Road, Kirkland, IL 60146 815/522-2220	◇	◇									◇
ResCare Homecare 1072 Lake Ave. Woodstock, IL. 60098 815/226-1063 Fax: 815-338-0862	◇	◇	◇	◇	◇		◇	◇	◇	◇	◇
Sure Care Home Health 129 Phelps Ave., Bldg. 5, #516, Rockford, IL 61108 815/484-9220			◇	◇	◇	◇	◇		◇		
SwedishAmerican Home Health Care 2550 Charles Street, Rockford, IL 61108 800/874-1558 or 815/391-7550	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Tri-County Opportunities Council 405 Emmons Avenue, Rock Falls, IL 61071 800/874-1558 or 815/391-7550		◇									◇
Visiting Nurses Association 4223 E. State St., Rockford, IL 61108 815/971-3550			◇	◇	◇		◇	◇	◇	◇	◇

DEKALB COUNTY	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Addus Health Care 5301 East State Street, Ste. 118 Rockford, IL 61108 815/229-0300		◇									
Autumn Home Care 3655 North Alpine Road, Rockford, IL. 61114 815-636-0860 Fax 815-636-0860			◇	◇	◇	◇	◇	◇	◇		
Bowes In Home Care 906 Rt. 22 Fox River Grove, IL. 60021 847-551-9096 Fax: 847-428-8615	◇	◇	◇	◇	◇	◇	◇	◇	◇		◇
Brightstar Healthcare 1245 Executive Place, Ste. F100, Geneva, IL 60134 630/938-4738	◇	◇	◇	◇	◇	◇	◇			◇	◇
Comfort Keepers of North Central Illinois 4835 Manhattan Drive, Rockford, IL 61108 815/756-9100	◇	◇	◇								◇
Community Care Systems 3660 E. State Street, #222, Rockford, IL 61108 815-397-0410		◇									
Converge Homecare LLC 345 Executive Parkway Suite L-4 815-397-9628 847-330-2844 Rockford, IL. 61108			◇	◇			◇	◇	◇		
Country Homecare, Inc. 129 S. Depot, PO Box 728, Somonauk, IL 60552 815/498-9193	◇	◇									◇
DeKalb County Home Care 2500 Annie Glidden DeKalb, IL 60115 815/787-8900			◇	◇	◇	◇	◇	◇	◇	◇	
Family Home Health Services, Inc. 2171 Executive Drive, #500, Addison, IL 60101 630/860-1353	◇	◇	◇	◇		◇	◇	◇	◇	◇	

<b>DEKALB COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Help at Home, Inc. 4777 East State Suite 10—Rockford, IL 61108 815-395-0400 Fax 815-395-0540	◇	◇									◇
Home Bound Health Care 1625 Bethany Road, Sycamore, IL 60178 815/895-9898 Fax (815) 895-3232	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Home Health Resource 22295 Valley Creek Drive, Elgin, IL. 60123 847-608-9905 Fax: 847-608-9915	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	
Home Instead 2606 Broadway, Ste. 3A, Rockford, IL 61108 815/229-8810		◇									
Intouch Services of LSSI 2222 E. State St., Ste.109, Rockford, IL. 61104 815-387-9170 Fax: 815-387-9171	◇	◇	◇							◇	◇
Lifestyle Options Home Health Services Inc. 1501 East Woodfield Rd. Ste. 201N Schaumburg, IL 60173 888/342-4636	◇	◇	◇								◇
Maxim Healthcare Services 4751 Harrison Ave. Ste.101, Rockford, IL 61108 815/484-0000 Fax: 815-484-0001	◇	◇	◇	◇						◇	◇
Mercy Nursing Service 3917 E. Lincolnway, Sterling, IL 61081 815/625-7764	◇	◇	◇	◇	◇	◇	◇	◇		◇	◇
OSF St. Anthony Home Health 6122 Mulford Village Drive, Rockford, IL 61108 815/395-6013			◇	◇	◇	◇	◇	◇	◇	◇	◇
Peak Professional Health Services 435 North Mulford Road, #7, Rockford, IL 61107 815/398-1333	◇	◇	◇	◇	◇	◇					◇
Personalized Home Care, LLC 129 South Phelps, Ste.903, Rockford, IL. 61107 815-977-4148 Fax: 815-977-4509	◇	◇	◇								

<b>DEKALB COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
ResCare Homecare 1072 Lake Ave. Woodstock, IL. 60098 815/226-1063 Fax: 815-338-0862	◇	◇	◇	◇	◇		◇	◇	◇	◇	◇
Samland South Healthcare Services, Inc. 119 N. Wyman St. Rockford, IL. 61101 815-977-4490 Fax: 815-483-2266		◇		◇	◇	◇	◇	◇	◇		
Sure Care Home Health 129 Phelps Ave., Bldg. 5, #516, Rockford, IL 61108 815/484-9220			◇	◇	◇	◇	◇			◇	
SwedishAmerican Home Health Care 2550 Charles Street, Rockford, IL 61108 800/874-1558 or 815/391-7550		◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Visiting Nurses Association 4223 E. State St., Rockford, IL 61108 815/971-3550			◇	◇	◇		◇	◇	◇	◇	◇
<b>JO DAVIESS COUNTY</b>											
Addus Health Care 5301 East State Street, Ste. 118, Rockford, IL 61108 815/229-0300		◇									
Comfort Keepers of North Central Illinois 1013 Loras Drive, Freeport, IL 61032 815/235-4200 Fax 815-235-4224	◇	◇	◇								◇
Community Care Systems 3600 East State Street, #222, Rockford, IL 61108 815/397-0410	◇	◇									◇
Country Homecare, Inc. 108 S. Depot, PO Box 728, Somonauk, IL 60552 815/498-9193	◇	◇					◇				◇

<b>JO DAVIESS COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Freeport Memorial Home HealthCare/Private Duty 1045 West Stephenson Street, Freeport, IL 61032 815/233-6100	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Help at Home, Inc. 4777 East State Suite 10—Rockford, IL 61108 815-395-0400 Fax 815-395-0540	◇	◇									◇
Intouch Services of LSSI 320 N. Alpine Road #104, Rockford, IL 61107 815/387-9170	◇	◇	◇								◇
Jo Daviess County Health Department 9483 US Route 20 West, POB 318, Galena, IL 61036 815/777-1040			◇	◇	◇	◇	◇	◇	◇	◇	
Maxim Healthcare Services 4751 Harrison Ave. Suite 101 Rockford, IL 61108 815/484-0000 Fax: 815-484-0001	◇	◇	◇	◇						◇	◇
Mercy Home Care & Hospice 1121 North 5th Street, Savanna, IL 61074 815/273-2628	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Peak Professional Health Services 435 North Mulford Road, #7, Rockford, IL 61107 815/398-1333	◇	◇	◇	◇	◇	◇					◇
ResCare Homecare 1072 Lake Ave. Woodstock, IL. 60098 815/226-1063 Fax: 815-338-0862	◇	◇	◇	◇	◇		◇	◇	◇	◇	◇
Samland South Healthcare Services, Inc. 119 N. Wyman St. Rockford, IL. 61101 815-977-4490 Fax: 815-483-2266		◇		◇	◇	◇	◇	◇	◇		
Sure Care Home Health 129 Phelps Ave., Bldg. 5, #516, Rockford, IL 61108 815/484-9220			◇	◇	◇	◇	◇		◇		

<b>JO DAVIESS COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Swedish American Home Health Care 2550 Charles Street, Rockford, IL 61108 815/391-7550 or 800/874-1558	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Visiting Nurses Association 4223 East State Street, Rockford, IL 61108 815/971-3550			◇	◇	◇		◇	◇	◇	◇	◇
<b>LEE COUNTY</b>											
Addus Health Care 5301 East State Street, Ste. 118, Rockford, IL 61108 815/229-0300		◇									
CGH Home Nursing 3010 East Lynn Boulevard, Sterling, IL 61081 815/622-0836 or 800/377-2828			◇	◇	◇	◇	◇	◇	◇	◇	
Comfort Keepers of North Central Illinois 1013 Loras Drive, Freeport, IL 61032 815/235-4200	◇	◇	◇								◇
Converge Homecare LLC 345 Executive Parkway Suite L-4 815-397-9628 847-330-2844 Rockford, IL. 61108			◇	◇			◇	◇	◇		
Country Homecare, Inc. 108 S. Depot, PO Box 728, Somonauk, IL 60552 815/498-9193	◇	◇					◇				◇
Gaffey Health Services 3408 E. 23rd Street, Sterling, IL. 61081 815-625-5575 815-284-3467	◇	◇	◇	◇							◇

<b>LEE COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Gaffey Home Nursing & Hospice 3408 E. 23rd Street, Sterling, IL. 61081 815-626-3467 815-284-3467				◇	◇		◇	◇			◇
Help at Home, Inc. 4777 East State Suite 10—Rockford, IL 61108 815-395-0400 Fax 815-395-0540	◇	◇									◇
Home Bound Health Care 1625 Bethany Road Sycamore, IL 60178 815/895-8790, Fax: (815) 895-3232	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Home Health Resource 22295 Valley Creek Drive, Elgin, IL. 60123 847-608-9905 Fax: 847-608-9915			◇	◇	◇	◇	◇	◇	◇		
Home Bound Health Care 1625 Bethany Road, Sycamore, IL 60178 815/895-9898 (815) 895-3232	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Home Healthcare Renewal Services 636 South Des Plaines River Rd. Suite 104 Des Plaines, IL. 61016 847-376-8764 Fax: 847-376-8953				◇	◇						
Home Instead 2585 Sycamore Road, Dekalb, IL. 60115 815-754-1300	◇	◇	◇								◇
KSB Home Care Hospice 101 W. 2nd Street Suite 203, Dixon, IL 61021 815/284-5710 Fax: 815-285-5893		◇	◇	◇	◇		◇	◇	◇	◇	◇
Maxim Healthcare Services 4751 Harrison Ave, Ste. 203, Rockford, IL 61108 815/484-0000 Fax: 815-484-0001		◇	◇								◇
Mercy Nursing Services 3917 East Lincolnway, Sterling, IL 61081 815/625-7764 or 800/438-5123	◇	◇	◇	◇	◇	◇	◇	◇		◇	◇

<b>LEE COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
OSF St. Anthony Home Health and Hospice 6122 Mulford Village Drive, Rockford, IL 61107 815/395-6013			◇	◇	◇	◇			◇	◇	◇
Peak Professional Health Services 435 North Mulford Road, #7, Rockford, IL 61107 815/398-1333	◇	◇	◇	◇	◇	◇	◇	◇			◇
Personalized Home Care, LLC 8998 East Line Road, Kirkland, IL 60146 815/522-2220	◇	◇									◇
ResCare Homecare 1072 Lake Ave. Woodstock, IL. 60098 815/226-1063 Fax: 815-338-0862	◇	◇	◇	◇	◇		◇	◇	◇	◇	◇
Samland South Healthcare Services, Inc. 119 N. Wyman St. Rockford, IL. 61101 815-977-4490 Fax: 815-483-2266		◇		◇	◇	◇	◇	◇	◇		
Sure Care Home Health 129 Phelps Ave., Bldg. 5, #516, Rockford, IL 61108 815/484-9220			◇	◇	◇	◇	◇		◇		
SwedishAmerican Home Health Care 900 North Second Street, Rochelle, IL 61068 815/562-6899 or 800/874-1558		◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Tri-County Opportunities Council 405 Emmons Avenue, Rock Falls, IL 61071 800/874-1558 or 815/391-7550		◇									◇
Visiting Nurses Association 4223 East State Street, Rockford, IL 61108 815/971-3550			◇	◇	◇		◇	◇	◇	◇	◇

OGLE COUNTY	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Addus Health Care 5301 East State Street, Ste. 118 Rockford, IL 61108 815/229-0300		◇									
Brightstar Healthcare 1245 Executive Place, Ste. F100, Geneva, IL 60134 630/938-4738	◇	◇	◇	◇	◇	◇	◇			◇	◇
CGH Home Nursing 3010 East Lynn Boulevard, Sterling, IL 61081 815/622-0836 or 800/377-2828			◇	◇	◇	◇	◇	◇	◇	◇	
Comfort Keepers of North Central Illinois 4835 Manhattan Drive, Rockford, IL 61108 815/229-9100	◇	◇	◇								◇
Community Care Systems 3600 E. State Street, # 222, Rockford, IL 61108 815/397-0410	◇	◇	◇								◇
Converge Homecare LLC 345 Executive Parkway Suite L-4 815-397-9628 847-330-2844 Rockford, IL. 61108			◇	◇			◇	◇	◇		
Country Homecare, Inc. 108 S. Depot, PO Box 728, Somonauk, IL 60552 815/498-9193	◇	◇					◇				◇
Crescent Home Healthcare 6160 N. Cicero Ave. Suite 218, Chicago, IL. 60646			◇	◇	◇	◇	◇	◇	◇		
Family Home Health & Family Centered Hospice 2127 West. Executive Dr, Suite 450 Addison, ILL 60101 815-282											
Freeport Memorial Home Health Care/Hospice 1045 West Stephenson St., Freeport, IL 61032 815/233-6100		◇	◇	◇	◇	◇	◇	◇	◇	◇	◇

<b>OGLE COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Gaffey Health Services 3408 E. 23rd Street, Sterling, IL. 61081 815-625-5575 815-284-3467	◇	◇	◇	◇							◇
Gaffey Home Nursing & Hospice 3408 E. 23rd Street, Sterling, IL. 61081 815-626-3467 815-284-3467				◇	◇		◇	◇			◇
Help at Home, Inc. 4777 East State Suite 10—Rockford, IL 61108 815-395-0400 Fax 815-395-0540	◇	◇									◇
Home Bound Health Care 1625 Bethany Road, Sycamore, IL 60178 815/895-9898 Fax (815) 895-3232	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
KSB Home Care Hospice 101 W. 2nd Street Suite 203, Dixon, IL 61021 815/284-5710 Fax: 815-285-5893		◇	◇	◇	◇		◇	◇	◇	◇	◇
Maxim Healthcare Services 4751 Harrison Ave, Ste. 203, Rockford, IL 61108 815/484-0000 Fax: 815-484-0001		◇	◇								◇
Mercy Nursing Services 3917 East Lincolnway, Sterling, IL 61081 815/625-7764 or 800/438-5123	◇	◇	◇	◇	◇	◇	◇	◇		◇	◇
OSF St. Anthony Home Health 6122 Mulford Village Drive, Rockford, IL 61107 815/395-6013			◇	◇	◇	◇	◇	◇	◇	◇	◇
Peak Professional Health Services 435 North Mulford Road, #7, Rockford, IL 61107 815/398-1333	◇	◇	◇	◇	◇	◇					◇
Personalized Home Care, LLC 8998 East Line Road, Kirkland, IL 60146 815/522-2220	◇	◇									◇

<b>OGLE COUNTY (cont'd)</b>	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
ResCare Homecare 1072 Lake Ave. Woodstock, IL. 60098 815/226-1063 Fax: 815-338-0862	◇	◇	◇	◇	◇		◇	◇	◇	◇	◇
Samland South Healthcare Services, Inc. 119 N. Wyman St. Rockford, IL. 61101 815-977-4490 Fax: 815-483-2266		◇		◇	◇	◇	◇	◇	◇		
Senior Helpers 129 Phelps Ave., Bldg. 10, # 1008, Rockford, IL 61108 815/395-8790	◇	◇									◇
Sure Care Home Health 129 Phelps Ave., Bldg. 5, #516, Rockford, IL 61108 815/484-9220			◇	◇	◇	◇	◇		◇		
Swedish American Home Health Care 900 North Second Street, Rochelle, IL 61068 815/562-6899 or 800/874-1558		◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Tri-County Opportunities Council 405 Emmons Avenue, Rock Falls, IL 61071 815/625-7830 or 800/323-5434		◇									◇
Visiting Nurses Association 4223 East State Street, Rockford, IL 61108 815/971-3550			◇	◇	◇		◇	◇	◇	◇	◇
<b>STEPHENSON COUNTY</b>											
Addus Health Care 5301 East State Street Suite 118, Rockford, IL 61108 815/229-0300 or 800/978-8133		◇									
Comfort Keepers of North Central Illinois 1013 Loras Drive, Freeport, IL 61032 815/235-4200	◇	◇	◇								◇

<b>STEPHENSON COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Community Care Systems 3600 East State St., #222, Rockford, IL 61108 815/397-0410	◇	◇	◇								◇
Converge Homecare LLC 345 Executive Parkway Suite L-4 815-397-9628 847-330-2844 Rockford, IL. 61108			◇	◇			◇	◇	◇		
Country Homecare, Inc. 108 S. Depot, PO Box 728, Somonauk, IL 60552 815/498-9193	◇	◇									◇
Freeport Memorial Home Health/Hospice 1045 West Stephenson Street, Freeport, IL 61032 815/233-6100	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Help at Home, Inc. 4777 East State Suite 10—Rockford, IL 61108 815-395-0400 Fax 815-395-0540	◇	◇									◇
Home Bound Health Care 1625 Bethany Road, Sycamore, IL 60178 815/895-8790 (815) 895-3232	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Home Instead 2606 Broadway, Ste. 3A, Rockford, IL 61108 815/229-8810	◇	◇	◇								◇
Intouch Services of LSSI 320 N. Alpine Road, #104, Rockford, IL 61107 815/387-9170	◇	◇	◇								◇
Maxim Healthcare Services 4751 Harrison Ave, Ste. 203, Rockford, IL 61108 815/484-0000 Fax: 815-484-0001		◇	◇								◇
Mercy Nursing Services 3917 E. Lincolnway, Sterling, IL 61081 815/625-7764 or 800/438-5123	◇	◇	◇	◇	◇	◇	◇	◇		◇	◇

<b>STEPHENSON COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
OSF St. Anthony Home Health 6122 Mulford Village Drive, Rockford, IL 61107 815/395-6013			◇	◇	◇	◇	◇	◇	◇	◇	◇
Peak Professional Health Services 435 North Mulford Rd., #7, Rockford, IL 61107 815-398-1333	◇	◇	◇	◇	◇	◇					◇
Personalized Home Care, LLC 129 South Phelps, Ste. 903, Rockford, IL. 61108 815-977-4148 Fax 815-977-4509	◇	◇									
Professional Med Staffing Corporation 6550 East Riverside Blvd., Loves Park, IL 61111 815/654-8530	◇		◇	◇							◇
ResCare Homecare 1072 Lake Ave. Woodstock, IL. 60098 815/226-1063 Fax: 815-338-0862	◇	◇	◇	◇	◇		◇	◇	◇	◇	◇
Samland South Healthcare Services, Inc. 119 N. Wyman St. Rockford, IL. 61101 815-977-4490 Fax: 815-483-2266		◇		◇	◇	◇	◇	◇	◇		
Senior Helpers 129 Phelps Ave., Bldg. 10, #1008, Rockford, IL 61108 815/395-8790	◇	◇									◇
Sure Care Home Health 129 Phelps Ave., Bldg. 5, #516, Rockford, IL 61108 815/484-9220			◇	◇	◇	◇	◇		◇		
Swedish American Home Heath Care 2550 Charles Street, Rockford, IL 61108 815/391-7550 or 800/874-1558	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Visiting Nurses Association 4223 East State Street, Rockford, IL 61108 815/971-3550			◇	◇	◇		◇	◇	◇	◇	◇

<b>WHITESIDE COUNTY</b>	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Addus Health Care 5301 East State Street, Ste. 118 Rockford, IL 61108 815/229-0300		◇									
CGH Home Nursing 3010 East Lynn Boulevard, Sterling, IL 61081 815/622-0836 or 800/377-2828			◇	◇	◇	◇	◇	◇	◇	◇	
Gaffey Health Services 3408 E. 23rd Street, Sterling, IL. 61081 815-625-5575 815-284-3467	◇	◇	◇	◇							◇
Gaffey Home Nursing & Hospice 3408 E. 23rd Street, Sterling, IL. 61081 815-626-3467 815-284-3467				◇	◇		◇	◇			◇
Help at Home, Inc. 4777 East State Suite 10—Rockford, IL 61108 815-395-0400 Fax 815-395-0540	◇	◇									◇
KSB Home Care Hospice 101 W. 2nd Street Suite 203, Dixon, IL 61021 815/284-5710 Fax: 815-285-5893		◇	◇	◇	◇		◇	◇	◇	◇	◇
Mercy Homecare and Hospice 333 Chicago Avenue, Savanna, IL 61074 815/273-2628		◇	◇	◇	◇		◇	◇	◇	◇	◇
Mercy Nursing Services 3917 East Lincolnway, Sterling, IL 61081 815/625-7764 or 800/438-5123		◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
OSF St. Anthony Home Health 6122 Mulford Village Drive, Rockford, IL 61107 815/395-6013			◇	◇	◇	◇	◇	◇	◇	◇	◇
Peak Professional Health Services 435 North Mulford Road, #7, Rockford, IL 61107 815/398-1333	◇	◇	◇	◇	◇	◇					◇

<b>WHITESIDE COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Personalized Home Care, LLC 8998 East Line Road, Kirkland, IL 60146 815/522-2220	◇	◇									◇
ResCare Homecare 1072 Lake Ave. Woodstock, IL. 60098 815/226-1063 Fax: 815-338-0862	◇	◇	◇	◇	◇		◇	◇	◇	◇	◇
Samland South Healthcare Services, Inc. 119 N. Wyman St. Rockford, IL. 61101 815-977-4490 Fax: 815-483-2266		◇		◇	◇	◇	◇	◇	◇		
Swedish American Home Health Care 2550 Charles Street, Rockford, IL 61108 815/391-7550 or 800/874-1558	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Tri-County Opportunities Council 405 Emmons Avenue, Rock Falls, IL 61071 815/625-7830 or 800/323-5434		◇									◇
Visiting Nurses Association 4223 East State Street, Rockford, IL 61108 815/971-3550			◇	◇	◇		◇	◇	◇	◇	◇
Whiteside County Health Dept./Home Care 18929 Lincoln Road, Morrison, IL 61270 815/772-4213			◇	◇	◇		◇	◇	◇	◇	
<b>WINNEBAGO COUNTY</b>											
Addus Health Care 5301 East State Street Suite 118, Rockford, IL 61108 815/229-0300		◇									
Best Family Care, Inc. 9748 Sumner Rd, Pecatonica, IL. 61063 815-239-2414	◇	◇						◇			◇

<b>WINNEBAGO COUNTY</b> (cont'd)	<b>Companion</b>	<b>Homemaker</b>	<b>CNA</b>	<b>Skilled Nursing</b>	<b>IV Therapy</b>	<b>Nutrition Therapy</b>	<b>OT, PT, ST</b>	<b>Social Services</b>	<b>Medicare Certified</b>	<b>Medicaid Certified</b>	<b>Respite</b>
Bowes In Home Care 906 Rt. 22 Fox River Grove, IL. 60021 847-551-9096 Fax: 847-428-8615	◇	◇	◇	◇	◇	◇	◇	◇	◇		◇
Brightstar Healthcare 1245 Executive Place, Ste. F100, Geneva, IL 60134 630/938-4738	◇	◇	◇	◇	◇	◇	◇			◇	◇
Comfort Keepers of North Central Illinois 4835 Manhattan Drive, Rockford, IL 61108 815/229-9100	◇	◇	◇								◇
Comfort Keepers (L.P., M.P., Roscoe, Rockton, S. Beloit, and from Beloit to Janesville, WI) 1431 Torch Pine Drive, Rockton, IL 61072 815/624-6602	◇	◇	◇								◇
Community Care Systems 3600 East State St., #222, Rockford, IL 61108 815/397-0410	◇	◇	◇								◇
Converge Homecare LLC 345 Executive Parkway Suite L-4 815-397-9628 847-330-2844 Rockford, IL. 61108			◇	◇			◇	◇	◇		
Country Homecare, Inc. 129 S. Depot, PO Box 728, Somonauk, IL 60552 815/498-9193	◇	◇						◇			◇
Ever Caring Home Health Nursing Agency 3490 Colony Bay Dr, Rockford, IL. 61109 779-368-0012 Fax: 773-794-3544	◇	◇	◇								
Family Home Health Services, Inc. 2171 Executive Drive #500, Addison, IL 60101 630/860-1353	◇	◇	◇	◇		◇	◇	◇	◇	◇	

<b>WINNEBAGO COUNTY</b> (cont'd)	Companion	Homemaker	CNA	Skilled Nursing	IV Therapy	Nutrition Therapy	OT, PT, ST	Social Services	Medicare Certified	Medicaid Certified	Respite
Help at Home, Inc. 4777 East State Suite 10—Rockford, IL 61108 815-395-0400 Fax 815-395-0540	◇	◇									◇
Home Bound Health Care 1625 Bethany Road, Sycamore, IL 60178 815/895-9898 Fax: (815) 895-3232	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Home Instead 2606 Broadway, Ste. 3A, Rockford, IL 61108 815/229-8810	◇	◇	◇								◇
Intouch Services of LSSI 320 N. Alpine Road, #104, Rockford, IL 61108 815/387-9170	◇	◇	◇								◇
Lifestyle Options Home Health Services Inc. 1501 East Woodfield Rd. Ste. 201N Schaumburg, IL 60173 888/342-4636	◇	◇	◇								◇
Maxim Healthcare Services 4751 Harrison Ave, Ste. 203, Rockford, IL 61108 815/484-0000 Fax: 815-484-0001		◇	◇								◇
OSF St. Anthony Home Health 6122 Mulford Village Drive, Rockford, IL 61107 815/395-6013			◇	◇	◇	◇	◇	◇	◇	◇	◇
Peak Professional Health Services 435 North Mulford Road, #7, Rockford, IL 61107 815/398-1333	◇	◇	◇	◇	◇	◇					◇
Personalized Home Care, LLC 8998 East Line Road, Kirkland, IL 60146 815/522-2220	◇	◇									◇
Professional Med Staffing 6550 East Riverside Blvd., Loves Park, IL 61111 815/654-8530	◇		◇	◇							◇

<b>WINNEBAGO COUNTY</b> (cont'd)	<b>Companion</b>	<b>Homemaker</b>	<b>CNA</b>	<b>Skilled Nursing</b>	<b>IV Therapy</b>	<b>Nutrition Therapy</b>	<b>OT, PT, ST</b>	<b>Social Services</b>	<b>Medicare Certified</b>	<b>Medicaid Certified</b>	<b>Respite</b>
ResCare Homecare 1072 Lake Ave. Woodstock, IL. 60098 815/226-1063 Fax: 815-338-0862	◇	◇	◇	◇	◇		◇	◇	◇	◇	◇
Samland South Healthcare Services, Inc. 119 N. Wyman St. Rockford, IL. 61101 815-977-4490 Fax: 815-483-2266		◇		◇	◇	◇	◇	◇	◇		
Senior Helpers 129 Phelps Ave., Bldg. 10, #1008, Rockford, IL 61108 815/395-8790	◇	◇									◇
Sister's Medical Services, Inc. 117 South Third Street, Rockford, IL 61104 815/961-2170			◇	◇	◇	◇			◇	◇	
Sure Care Home Health 129 Phelps Ave., Bldg. 5, #516, Rockford, IL 61108 815/484-9220			◇	◇	◇	◇	◇		◇		
SwedishAmerican Home Health Care 2550 Charles Street, Rockford, IL 61108 815/391-7550 or 800/874-1558	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇
Visiting Nurses Association 4223 East State Street, Rockford, IL 61108 815/971-3550	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇	◇

**APPLICATION FOR EMPLOYMENT AS HOME-CARE WORKER**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: ( \_\_\_\_\_ ) \_\_\_\_\_ Work Phone: ( \_\_\_\_\_ ) \_\_\_\_\_

Education and Training: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**EXPERIENCE AS A HOME-CARE WORKER**

Have you had experience as a home-care worker: Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, please complete the following:

Person for whom you worked: \_\_\_\_\_

Address of Employer: \_\_\_\_\_

Phone of employer: ( \_\_\_\_\_ ) \_\_\_\_\_ Dates of Employment: \_\_\_\_\_

Reason for leaving: \_\_\_\_\_

\_\_\_\_\_

Person for whom you worked: \_\_\_\_\_

Address of Employer: \_\_\_\_\_

Phone of employer: ( \_\_\_\_\_ ) \_\_\_\_\_ Dates of Employment: \_\_\_\_\_

Reason for leaving: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## EMPLOYMENT HISTORY

Complete the following for your last two places of employment beginning with the most recent position:

1. Position and job duties: \_\_\_\_\_

Place of employment: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: ( \_\_\_\_\_ ) \_\_\_\_\_ Name of Supervisor: \_\_\_\_\_

Date started: \_\_\_\_\_ Date employment ended: \_\_\_\_\_

Reason for leaving employment: \_\_\_\_\_

\_\_\_\_\_

2. Position and job duties: \_\_\_\_\_

Place of employment: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: ( \_\_\_\_\_ ) \_\_\_\_\_ Name of Supervisor: \_\_\_\_\_

Date started: \_\_\_\_\_ Date employment ended: \_\_\_\_\_

Reason for leaving employment: \_\_\_\_\_

\_\_\_\_\_

### REFERENCES OTHER THAN THOSE LISTED ABOVE (non-relative)

1. Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: ( \_\_\_\_\_ ) \_\_\_\_\_ How long known? \_\_\_\_\_

2. Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: ( \_\_\_\_\_ ) \_\_\_\_\_ How long known? \_\_\_\_\_

May we contact the above supervisors, employers or other references? Yes \_\_\_ No \_\_\_\_\_

